

ETWALL PRIMARY SCHOOL

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HEADTEACHER: Mrs Sally Dixey



24th May 2018

Dear Parents & Carers

**** E-SCHOOLS UPDATE ****

We are now into our first week of using E-schools. This is starting to work well for us, but we are aware that some parents/carers have not logged in at all.



As previously explained, by using the platform and the app, this greatly reduces the cost to school of us getting messages to you. Our school budget is always very tight and this releases money which can be used to help and support every child in school with, for example, new resources or adding to our curriculum enrichment. You can also access the platform via a desktop computer if you do not wish to use the app.

We have asked for email addresses because this is needed to enable the platform to work. **No email address, no messages in any shape or form.** At the very least if you have not used the app or the platform you will get an email to the address you have supplied with the message on there (providing we have an email address).

We will no longer be providing paper copies of the majority of letters. Letters are loaded onto the website www.etwall.derbyshire.sch.uk – this is always a good place to check if you think you may have missed something. Remember you do not have to print off a letter to reply – a handwritten note is sufficient giving your child permission, for example, to attend a sports competition or other activity. However, if there is a more detailed reply required from parents/carers, e.g. information for a residential visit, we will send these home in paper format.

We work together with many different schools, not least in the cluster we are in – Trent Valley. Many of these schools are going down the paperless messaging route, like us. We would like all parents & carers to engage with this new platform. The Admin Team are happy to help you download apps or access eschools – just come in and ask.

At the last check, there were only 170 out of 510 parents/carers who had downloaded the app. This means there will be a lot of you not seeing important letters and messages. **Please help us to help you!**

Questions we have been asked :

No Notifications - Eschools advice is to log out, delete the app and redownload the app. Please also refer to your own phone's notification settings.



Cannot log in? Make sure you are inserting the school name as **etwall-primary**

If you still cannot log on with the details we have provided, please contact the school office to advise you of your user name and reset the password. **Messages appear under LETTERS HOME** in the app.

Thank you, as always, for your continued support.

Yours sincerely

Mrs. Dixey & the Etwall Team

